



Document Number	ST-MS-FORM-01
Issue	10
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Date issued	Feb 2003
Date revised	26/10/2021
Pages	1

QUALITY / BUSINESS POLICY

It is the policy of Knauf Ceiling Solutions Stafford, to manufacture suspended ceiling panels, including acoustic correction, which will continuously conform to customer and regulatory requirements and in all respects of quality, cost, safety and reliability.

This is achieved by a process of teamwork and continuous improvement and is reflected in the commitment to quality of performance by each and every employee.

We are committed to a training program that identifies and develops each employee to achieve personal goals that complement the goals and objectives of our organisation in the pursuit of continuous improvement.

To demonstrate our commitment, a quality management system in accordance with the latest version of ISO 9001 and other regulatory requirements is in place. The quality management system is monitored both internally and externally to ensure and improve its continued effectiveness and suitability to the needs of our customers and any other relevant parties.

Adherence to the quality management system key processes and procedures are mandatory for all personnel within the organization.

Business objectives are set, monitored and reviewed to achieve the highest customer satisfaction at the lowest internal cost.

JAMES LAWSON TATIANA TARELOVA

QUALITY LEADER PLANT MANAGER